# **Collaborate Database Resources**

<u>Collaborate</u> is a statewide database and information portal that many of SCCADVASA's member organizations use to store and track data about clients, cases, and services provided. Collaborate is hosted by a technology company called Network Ninja.

#### **Quick Resources:**

#### Collaborate Test Site

Use this stage site to practice using Collaborate. Do NOT enter real case information here! This site is for testing and practice only.

#### • Collaborate User Guide

This guide can answer most of your questions about Collaborate and how to use it. There is a table of contents at the beginning to help you locate the information you need.

### Collaborate Reports Guide

This guide is specifically about reports and how to use them. It also includes a table of contents to help you find what you're looking for.

### **Live and Recorded Training:**

#### • Network Ninja's Live Training Schedule

This is where you can find and register for Network Ninja's calendar of upcoming live training sessions. There is also an option to request a 30-minute individual session with one of their trainers on any topic.

### Network Ninja's Recorded Webinars

This is where you can find and watch Network Ninja's previous trainings and webinars.

## SCCADVASA's Collaborate Training Part 1

This training session, recorded on November 4, 2021, introduces users to Collaborate and covers most features, such as creating new clients, adding services and notes to a case, and more.

### • SCCADVASA's Collaborate Training Part 2

This training session, recorded on November 18, 2021, covers administrative tasks such as adding new staff, running reports, assigning clients to caseloads, and more.

## **How to Contact for Additional Support:**

If you still have questions or need additional support, please <u>log in to Collaborate</u>, hover over the "Help" button on the right side of the screen, and select "Submit Support Request" to contact SCCADVASA and/or Network Ninja.

